

WHO TO CONTACT WHEN...

Have a question? Use the guide below to determine who to contact and how to get a hold of them.

QUESTIONS ABOUT...	POINT OF CONTACT	HOW TO CONTACT THEM
On-campus resources (residence hall, Dining Hall, Nelson Fitness Center, etc.)	RA	At curfew or call the RA On-Call phone
	Pre-College Student Life Team	precollegestudentlife@brown.edu ; Hope College First Floor; 401-863-1015
Student activities and events	RA	At curfew or call the RA On-Call phone
	Pre-College Student Life Team	precollegestudentlife@brown.edu ; Hope College First Floor; 401-863-1015
Finances	Billing Team	precollegebilling@brown.edu
Academics	Program Advisors	precollege@brown.edu ; 401-863-7900; Campus Center Room 125 M-F 9am-4pm
Accommodations for students with disabilities	Pre-College Student Life Team	accessibility@brown.edu
Dining Options, Allergies, and Dietary Restrictions	Brown University Dining Services, <i>Director of Wellness and Nutrition</i> - Michelle Blais	michelle_blais@brown.edu 401-863-1687
IT and Computing Services	IT Service Center	help@brown.edu ; 401-863-4357
Nursing advice or health service appointments	Health Services	401-863-3953
Emergency Situations	Department of Public Safety	401-863-4111
Brown University Shuttle	Transportation Office	401-863-3157
Counseling and mental health support (Emergent, urgent and non-emergent situations)	Protocall	855-889-9054
Request for counsel, support, information or prayer	Office of the Chaplains and Religious Life	ocrl@brown.edu ; 401-863-2344
Air conditioning units	RA or Facilities	At curfew or call the RA On-Call phone. If RA is unavailable, call 401-863-7800 for assistance.
Residence hall room lock out	Key Office	Located in Grad Center E on the 3rd floor.

All Pre-College administrative staff are located in Hope College. Stop by any time between 8 a.m. and 4 p.m., Monday-Friday.

