



BROWN
Pre-College Programs

Protocall Mental Health Support for Pre-College Students

This summer, we are partnering with [Protocall](#) to provide on-demand counseling support for students and advisory services for staff. Protocall is a trusted provider used year-round by the University and offers a dedicated support line tailored for younger individuals in our Pre-College Programs.

For any behavioral and mental health concerns, please contact the Area Coordinator On Call (ACOC). Both the Student Life Managers and Coordinators have completed Mental Health First Aid Training.

Support Protocall Offers:

Protocall provides timely, effective assessment and intervention to people in times of crisis. They ensure continuous, quality access to professional behavioral health and wellness services. Whether a student needs to speak to someone immediately, or a staff member has questions about how to support a student, Protocall is available 24/7 throughout the duration of the Pre-College Program.

Students will be introduced to this service during their orientation on the first day. Staff are encouraged to remind students regularly that this support is available. Staff may also call Protocall themselves for advice or to connect a hesitant student to a counselor.

The Pre-College line is 855-889-9054.